

Title (en)  
MAINTENANCE SUPPORT METHOD, MAINTENANCE SUPPORT SYSTEM, AND MAINTENANCE SUPPORT PROGRAM

Title (de)  
WARTUNGSUNTERSTÜTZUNGSVERFAHREN, WARTUNGSUNTERSTÜTZUNGSSYSTEM UND WARTUNGSUNTERSTÜTZUNGSPROGRAMM

Title (fr)  
PROCÉDÉ, SYSTÈME ET PROGRAMME DE SUPPORT DE MAINTENANCE

Publication  
**EP 3217260 B1 20220706 (EN)**

Application  
**EP 17159885 A 20170308**

Priority  
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Abstract (en)  
[origin: EP3217260A1] According to one embodiment, a maintenance support method is performed by a wearable device (100) including a first camera (118) and a second camera (119), and an information processing apparatus (200). The method includes causing the wearable device to detect (ST104) identification information of a maintenance target position from a first image shot by the first camera and transmit (ST108) the identification information and a second image shot by the second camera to the information processing apparatus in correspondence with the detection of the identification information. The method includes causing the information processing apparatus to determine (ST210), based on the second image, a situation of a user who wears the wearable device, and record (ST211) the situation of the user in association with the identification information.

IPC 8 full level  
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CPC (source: EP US)  
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