

Title (en)  
ASSISTANCE ON THE GO

Title (de)  
HILFE FÜR UNTERWEGS

Title (fr)  
ASSISTANCE EN DÉPLACEMENT

Publication  
**EP 3254253 A1 20171213 (EN)**

Application  
**EP 16746952 A 20160120**

Priority  
• US 201514611915 A 20150202  
• US 2016014044 W 20160120

Abstract (en)  
[origin: WO2016126421A1] A mobile computerized apparatus or method configured to coordinate towing facilities and roadside assistance providers and their available capacity to tow and provide roadside assistance and match users with those towing facilities and roadside assistance providers is disclosed. The apparatus or method may be configured to consider the following factors in matching the towing facilities/roadside assistance providers and users: (a) availability of nearby towing facilities; (b) telematics information from the vehicle to assist with the diagnosis/repairs; (c) preset preferences of the user; (d) insurance information (such as the type of the vehicle the user has and the user's home address); and (e) the capabilities of the towing facility.

IPC 8 full level  
**G06Q 30/06** (2012.01)

CPC (source: EP)  
**G06Q 10/06** (2013.01)

Cited by  
US11380143B2

Designated contracting state (EPC)  
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Designated extension state (EPC)  
BA ME

DOCDB simple family (publication)  
**WO 2016126421 A1 20160811**; CA 2975450 A1 20160811; CA 2975450 C 20220426; EP 3254253 A1 20171213; EP 3254253 A4 20180704

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**US 2016014044 W 20160120**; CA 2975450 A 20160120; EP 16746952 A 20160120