

Title (en)
SYSTEM AND METHOD FOR FACILITATING REFUNDS

Title (de)
SYSTEM UND VERFAHREN ZUR ERMÖGLICHUNG VON ERSTATTUNGEN

Title (fr)
SYSTÈME ET PROCÉDÉ POUR FACILITER DES REMBOURSEMENTS

Publication
EP 3323096 A4 20190227 (EN)

Application
EP 16824790 A 20160627

Priority
• SG 10201505585T A 20150716
• SG 2016050297 W 20160627

Abstract (en)
[origin: WO2017010936A1] A system and method for facilitating a refund to a user is disclosed. The system comprises a mobile device having means to communicate with a central processor for the generation of a refund account and a unique identifier; the unique identifier associated with the user; a computer device operable to access the unique identifier for verification upon receipt of a refund qualifying transaction associated with the user, the computer device further operable to send information relating to the refund qualifying transaction and generate a refund request upon successful verification; and the central processor operable to be in data communication with the computer device to receive and process the refund request, the central processor further configured to generate an electronic ticket to be sent to the mobile device for the generation of a refund upon successful process of the refund request.

IPC 8 full level
G06Q 20/32 (2012.01); **G06Q 20/04** (2012.01); **G06Q 20/20** (2012.01); **G06Q 20/38** (2012.01); **G06Q 20/40** (2012.01); **G06Q 40/02** (2012.01)

CPC (source: EP)
G06Q 20/045 (2013.01); **G06Q 20/207** (2013.01); **G06Q 20/322** (2013.01); **G06Q 20/3255** (2013.01); **G06Q 20/327** (2013.01);
G06Q 20/38215 (2013.01); **G06Q 20/387** (2013.01); **G06Q 20/407** (2013.01); **G06Q 40/02** (2013.01)

Citation (search report)
• No further relevant documents disclosed
• See references of WO 2017010936A1

Designated contracting state (EPC)
AL AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HR HU IE IS IT LI LT LU LV MC MK MT NL NO PL PT RO RS SE SI SK SM TR

DOCDB simple family (publication)
WO 2017010936 A1 20170119; EP 3323096 A1 20180523; EP 3323096 A4 20190227; JP 2018524755 A 20180830;
SG 10201800804V A 20180328; SG 11201705723P A 20170830

DOCDB simple family (application)
SG 2016050297 W 20160627; EP 16824790 A 20160627; JP 2018521817 A 20160627; SG 10201800804V A 20160627;
SG 11201705723P A 20160627