

Title (en)

SYSTEM FOR IMPROVED REMOTE PROCESSING AND INTERACTION WITH ARTIFICIAL SURVEY ADMINISTRATOR

Title (de)

SYSTEM ZUR VERBESSERTEN FERNVERARBEITUNG UND INTERAKTION MIT KÜNSTLICHEM UMFRAGEADMINISTRATOR

Title (fr)

SYSTÈME DE TRAITEMENT À DISTANCE ET D'INTERACTION AMÉLIORÉS AVEC UN ADMINISTRATEUR D'ÉTUDE ARTIFICIEL

Publication

EP 3365858 A4 20190515 (EN)

Application

EP 16858442 A 20161024

Priority

- US 201514922013 A 20151023
- US 2016058486 W 20161024

Abstract (en)

[origin: WO2017070679A1] A system for improved remote processing and interaction with an artificial survey administrator is disclosed. The system has user-defined data storage containing lists of entities and attributes and correlation data with terms that correspond to the entities and attributes. An open-ended question generation module is present that provides an open-ended question over a network to a consumer of the specific good or service located remotely from the processor, the open-ended question being directed to the consumer's experience with said good or service. A consumer response module is present that (i) analyzes the text of a response received from the consumer to the open-ended question, (ii) parses the text of the response into component parts, (iii) accesses the user-defined data storage containing a user-defined list of entities to determine if any component parts of the text of the response correspond to any of the list of entities, (iv) accesses the user-defined data storage containing a user-defined list of attributes to determine if any component parts of the text of the response correspond to any of the list of attributes, and (v) prompts the respondent to provide information regarding any missing entity or attribute to complete the pair.

IPC 8 full level

G06Q 30/02 (2012.01)

CPC (source: EP)

G06Q 30/0203 (2013.01)

Citation (search report)

- [I] WO 0146891 A1 20010628 - INTELLISTRATEGIES INC [US], et al
- [A] US 6093026 A 20000725 - WALKER JAY S [US], et al
- See references of WO 2017070679A1

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