

Title (en)

SYSTEM AND METHOD FOR AUTOMATICALLY MONITORING REQUESTS INDICATED IN ELECTRONIC DOCUMENTS

Title (de)

SYSTEM UND VERFAHREN ZUR AUTOMATISCHEN ÜBERWACHUNG VON IN ELEKTRONISCHEN DOKUMENTEN ANGEZEIGTEN ANFRAGEN

Title (fr)

SYSTÈME ET PROCÉDÉ DE SURVEILLANCE AUTOMATIQUE DE REQUÊTE INDIQUÉE DANS UN DOCUMENT ÉLECTRONIQUE

Publication

**EP 3458971 A4 20191106 (EN)**

Application

**EP 17799796 A 20170126**

Priority

- US 201662337890 P 20160518
- US 201615361934 A 20161128
- US 2017015087 W 20170126

Abstract (en)

[origin: WO2017200603A1] A system and method for automatically monitoring a request indicated in an electronic document. The method includes analyzing the electronic document to determine at least one request parameter, wherein the electronic document includes at least partially unstructured data; creating, based on the analysis of the electronic document, a request template for the electronic document, wherein the request template is a structured dataset including the determined at least one request parameter; setting, based on the created request template, a timer, wherein the timer is set at least with respect to a time of submission of the request; and upon expiration of the timer, determining, based on the created request template, a status of the request.

IPC 8 full level

**G06Q 30/04** (2012.01); **G06Q 20/38** (2012.01); **G06Q 20/40** (2012.01); **G06Q 40/00** (2012.01)

CPC (source: EP US)

**G06F 40/186** (2020.01 - EP); **G06Q 20/389** (2013.01 - EP); **G06Q 20/401** (2013.01 - EP US); **G06Q 30/04** (2013.01 - EP US); **G06Q 40/123** (2013.12 - EP)

Citation (search report)

- [I] US 2014079294 A1 20140320 - AMTRUP JAN [US], et al
- See references of WO 2017200603A1

Designated contracting state (EPC)

AL AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HR HU IE IS IT LI LT LU LV MC MK MT NL NO PL PT RO RS SE SI SK SM TR

DOCDB simple family (publication)

**WO 2017200603 A1 20171123**; EP 3458971 A1 20190327; EP 3458971 A4 20191106

DOCDB simple family (application)

**US 2017015087 W 20170126**; EP 17799796 A 20170126