

Title (en)

METHOD FOR INFORMING A PASSENGER ABOUT A MALFUNCTION IN AN ELEVATOR ARRANGEMENT

Title (de)

VERFAHREN ZUM INFORMIEREN EINES FAHRGASTES ÜBER EINE FEHLERHAFT FUNKTION IN EINER AUFZUGSANORDNUNG

Title (fr)

PROCÉDÉ POUR INFORMER LE PASSAGER D'UNE DÉFAILLANCE DANS UN SYSTÈME D'ASCENSEUR

Publication

EP 3620418 A1 20200311 (EN)

Application

EP 18193238 A 20180907

Priority

EP 18193238 A 20180907

Abstract (en)

A method for informing a passenger (23) about a malfunction in an elevator arrangement (1) and an elevator arrangement (1) implementing such method are described. The method comprises forwarding an information about the malfunction from an elevator control unit (18) via a femtocell cellular base station (15) provided in the elevator arrangement (1) to a dedicated communication device (25) such as a mobile phone of the passenger (23) connected to the femtocell cellular base station (15). Thereby, information about the occurrence of a malfunction in the elevator may be reliably submitted to the passenger (23) via his dedicated communication device (25).

IPC 8 full level

B66B 3/00 (2006.01)

CPC (source: EP)

B66B 3/00 (2013.01)

Citation (search report)

- [X] JP 2015202916 A 20151116 - HITACHI LTD
- [Y] JP 2007186273 A 20070726 - MITSUBISHI ELEC BUILDING TECHN
- [Y] US 2014045479 A1 20140213 - SHINADA YUKI [JP], et al

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WO2021205054A1

Designated contracting state (EPC)

AL AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HR HU IE IS IT LI LT LU LV MC MK MT NL NO PL PT RO RS SE SI SK SM TR

Designated extension state (EPC)

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