

Title (en)

METHOD FOR OPERATING A PARCEL STATION AND PARCEL STATION

Title (de)

VERFAHREN ZUM BETRIEB EINES PAKETAUTOMATEN UND PAKETAUTOMAT

Title (fr)

PROCÉDÉ DE FONCTIONNEMENT D'UN DISTRIBUTEUR AUTOMATIQUE DE COLIS ET DISTRIBUTEUR AUTOMATIQUE DE COLIS

Publication

EP 3688730 A1 20200805 (DE)

Application

EP 18782374 A 20180928

Priority

- DE 102017217365 A 20170929
- EP 2018076498 W 20180928

Abstract (en)

[origin: WO2019063806A1] The invention relates to a method for operating a parcel station (1) having at least one parcel locker (2) and a control device (3) for controlling access to the at least one parcel locker (2) based on information supplied via a user interface (4), said method comprising the steps: • a) creating a reservation request for storing a parcel (20) in the parcel station (1) by means of a communications terminal (15) of a user; • b) transmitting the reservation request from the communications terminal (15) to the central server (14); • c) verifying whether a parcel locker (2) corresponding to the reservation request is available in the parcel station (1); • d) if this is the case, the control device (3) reserves the available parcel locker (2) according to the reservation request and sends a reservation confirmation to the communications terminal (15) of the user; and • e) when information suitable for matching a reservation is supplied via the user interface (4), the control device (3) verifies whether a reservation exists to which the supplied information can be matched, • f) if this is the case, the control device (3) opens the reserved parcel locker (2) for storing the parcel (20). The invention further relates to a parcel station (1) designed to carry out this method.

IPC 8 full level

G07F 17/12 (2006.01); **G06Q 10/08** (2012.01); **G06Q 50/28** (2012.01)

CPC (source: EP US)

G06Q 10/083 (2013.01 - EP); **G06Q 10/0836** (2013.01 - EP); **G07F 17/13** (2020.05 - EP US)

Citation (search report)

See references of WO 2019063806A1

Designated contracting state (EPC)

AL AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HR HU IE IS IT LI LT LU LV MC MK MT NL NO PL PT RO RS SE SI SK SM TR

Designated extension state (EPC)

BA ME

DOCDB simple family (publication)

WO 2019063806 A1 20190404; DE 102017217365 A1 20190404; DE 202018006807 U1 20230203; EP 3688730 A1 20200805

DOCDB simple family (application)

EP 2018076498 W 20180928; DE 102017217365 A 20170929; DE 202018006807 U 20180928; EP 18782374 A 20180928