

Title (en)

SYSTEM AND METHOD FOR THE DELIVERY OF SERVICES TO A PROPERTY OWNER

Title (de)

SYSTEM UND VERFAHREN ZUR LIEFERUNG VON DIENSTEN AN EINEN EIGENTÜMER

Title (fr)

SYSTÈME ET PROCÉDÉ DE FOURNITURE DE SERVICES À UN DÉTENTEUR DE PROPRIÉTÉ

Publication

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Application

EP 19804063 A 20190520

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- US 201862777630 P 20181210
- US 201916415806 A 20190517
- US 2019033101 W 20190520

Abstract (en)

[origin: WO2019222737A1] The invention provides for an on-demand provision of a property maintenance service job through a computing system including one or more servers that interface with a plurality of devices. A plurality of profiles for service providers are maintained for providers that provide property services. A consumer job request from a device of a consumer is captured through the system for a job at a jobsite. Then, a provider job request may be generated for the service providers. A determination is made of the existence of a relationship status between at least one service provider and the consumer making the job request. Job requests are directed to devices of a plurality of service providers in a sequential fashion using the determined relationship status. Upon acceptance of the job request by the provider device, a timer is generated and is started and stopped through interaction of the consumer and service provider. Then the subsequent progression of the timer associated with the job is monitored until the job is finished or ended in another way.

IPC 8 full level

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CPC (source: EP)

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Citation (search report)

- [I] US 9805338 B1 20171031 - GHOSN ANTHONY [US], et al
- [I] WO 2010127387 A1 20101111 - UTOOL ENTPR PTY LTD [AU], et al
- See references of WO 2019222737A1

Designated contracting state (EPC)

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