

Title (en)

METHOD AND DEVICE FOR OUTPUTTING AN AUDIBLE VOICE MESSAGE IN A LIFT SYSTEM

Title (de)

VERFAHREN UND VORRICHTUNG ZUM AUSGEBEN EINER AKUSTISCHEN SPRACHNACHRICHT IN EINER AUFZUGANLAGE

Title (fr)

PROCÉDÉ ET DISPOSITIF POUR L'ÉMISSION D'UN MESSAGE VOCAL ACOUSTIQUE DANS UNE INSTALLATION D'ASCENSEUR

Publication

**EP 3887299 A1 20211006 (DE)**

Application

**EP 19797742 A 20191106**

Priority

- EP 18208438 A 20181127
- EP 2019080398 W 20191106

Abstract (en)

[origin: WO2020108936A1] The invention relates to a method and a device for outputting an audible voice message in a lift system (1). The method has at least the following steps: transmitting the content of the voice message as a text file (35) to be output, via the Internet (23) to a web-based text-to-speech service provider (25); receiving an audio file (37) from the text-to-speech service provider (25) via the Internet (23), the audio file (37) having been created by the text-to-speech service provider (25) on the basis of the transmitted text file (35) to be output; and outputting the audio file (37) in the lift system (1) as the audible voice message. If necessary, the text file (35) to be output can be obtained by translating a source language text file (39) into a target language beforehand with the aid of a translation service provider (27). The targeted use of online service providers (25, 27) allows the outlay needed to realise voice announcements in a lift system (1) at different use locations with different languages to be greatly reduced.

IPC 8 full level

**B66B 3/00** (2006.01); **B66B 1/34** (2006.01); **B66B 5/00** (2006.01)

CPC (source: EP US)

**B66B 1/3461** (2013.01 - EP US); **B66B 3/00** (2013.01 - EP US); **B66B 5/0006** (2013.01 - EP); **G06F 40/58** (2020.01 - US); **G10L 13/04** (2013.01 - US); **H04L 67/06** (2013.01 - US)

Citation (search report)

See references of WO 2020108936A1

Designated contracting state (EPC)

AL AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HR HU IE IS IT LI LT LU LV MC MK MT NL NO PL PT RO RS SE SI SK SM TR

Designated extension state (EPC)

BA ME

DOCDB simple family (publication)

**WO 2020108936 A1 20200604**; AU 2019387068 A1 20210610; BR 112021006261 A2 20210706; CA 3114989 A1 20200604; CN 113165832 A 20210723; EP 3887299 A1 20211006; SG 11202103413V A 20210528; US 2022036875 A1 20220203

DOCDB simple family (application)

**EP 2019080398 W 20191106**; AU 2019387068 A 20191106; BR 112021006261 A 20191106; CA 3114989 A 20191106; CN 201980077307 A 20191106; EP 19797742 A 20191106; SG 11202103413V A 20191106; US 201917309436 A 20191106