

Title (en)

SYSTEMS AND METHODS FOR THE GENERATION, ADMINISTRATION AND ANALYSIS OF USER EXPERIENCE TESTING

Title (de)

SYSTÈME UND VERFAHREN ZUR ERZEUGUNG, VERWALTUNG UND ANALYSE VON BENUTZERERFAHRUNGSTESTS

Title (fr)

SYSTÈMES ET PROCÉDÉS DE GÉNÉRATION, D'ADMINISTRATION ET D'ANALYSE DE TESTS D'EXPÉRIENCE D'UTILISATEUR

Publication

EP 3918561 A4 20221019 (EN)

Application

EP 20747572 A 20200103

Priority

- US 201962799646 P 20190131
- US 201916730954 A 20191230
- US 201916730957 A 20191230
- US 2020012218 W 20200103

Abstract (en)

[origin: WO2020159665A1] Systems and methods for generating, administering and analyzing a user experience study are provided. They include the selection of participants as either ones supplied by the user, or ones the system provides. The participants the system provides includes screening a large pool of participants by a set of basic metrics (age, gender and income) or by advanced query questions have branched answers. These screener questions may be nested to allow for various participant groups to be generated. After the participants are screened, they may be invited to join the study. The study itself may be a card sorting exercise, survey, tree study, click test, basic navigation, or advanced recorded study. Results from the study may be filtered across various participant dimensions and validation criteria. Video recording analysis includes transcriptions to allow for searches and automatic clip generation.

IPC 8 full level

G06Q 30/06 (2012.01); **G06F 11/34** (2006.01); **G06Q 30/02** (2012.01)

CPC (source: EP)

G06F 11/3438 (2013.01); **G06Q 30/0203** (2013.01); **G06Q 30/0641** (2013.01)

Citation (search report)

- [A] US 2014052853 A1 20140220 - MESTRES XAVIER [ES], et al
- [A] AU 2015101408 A4 20151105 - BEEHAVIOUR NET PTY LTD [AU]
- [I] DESOLDA GUISEPPE: "UTAssistant: a Web Platform Supporting Usability Testing in Italian Public Administrations", IN DCPD@ CHITALY, 1 September 2017 (2017-09-01), XP055959540, Retrieved from the Internet <URL:<http://ceur-ws.org/Vol-1910/paper0209.pdf>> [retrieved on 20220909]
- [A] SAQER HANEEN ET AL: "Expanding the Usability Toolkit: Using PowerPoint(TM) to Perform Website Analysis and Testing", PROCEEDINGS OF THE HUMAN FACTORS AND ERGONOMICS SOCIETY ANNUAL MEETING, vol. 56, no. 1, 1 September 2012 (2012-09-01), pages 600 - 604, XP055959769, ISSN: 2169-5067, Retrieved from the Internet <URL:<http://journals.sagepub.com/doi/pdf/10.1177/1071181312561125>> DOI: 10.1177/1071181312561125
- [A] LENIN NAIR: "How to Record Your Website Visitors & Their Actions With a Session Replay Tool", 16 August 2018 (2018-08-16), XP055960089, Retrieved from the Internet <URL:<https://web.archive.org/web/20180816194508/https://www.zoomowl.com/record-web-visitors-session-replay/>> [retrieved on 20220912]
- See references of WO 2020159665A1

Designated contracting state (EPC)

AL AT BE BG CH CY CZ DE DK EE ES FI FR GB GR HR HU IE IS IT LI LT LU LV MC MK MT NL NO PL PT RO RS SE SI SK SM TR

DOCDB simple family (publication)

WO 2020159665 A1 20200806; EP 3918561 A1 20211208; EP 3918561 A4 20221019

DOCDB simple family (application)

US 2020012218 W 20200103; EP 20747572 A 20200103