

Title (en)

APPARATUS FOR THE AUTOMATED RETURN OF A GOOD AND METHOD FOR OPERATING THE APPARATUS

Title (de)

VORRICHTUNG ZUR AUTOMATISIERTEN RÜCKGABE EINER WARE UND VERFAHREN ZUM BETREIBEN DER VORRICHTUNG

Title (fr)

APPAREIL POUR LE RETOUR AUTOMATISÉ D'UNE MARCHANDISE ET PROCÉDÉ POUR FAIRE FONCTIONNER L'APPAREIL

Publication

EP 4010883 A1 20220615 (DE)

Application

EP 20753727 A 20200806

Priority

- DE 102019121454 A 20190808
- EP 2020072129 W 20200806

Abstract (en)

[origin: WO2021023814A1] Various embodiments provide an apparatus (20) for the automated return of a good, having: a reading unit (22) for capturing proof containing details concerning the good; an input unit (24) for inputting information representative of the good and the reason for the exchange; a display unit (26) for displaying the details and/or the information; at least one locker (28) that is automatically unlockable and automatically lockable for receiving the good; a checking unit that is arranged and designed such that the checking unit can be used to check whether or not the good is in the locker (28); and a control unit (40) that is electrically coupled to the reading unit (22), the input unit (24), the display unit (26), the locker (28) and the checking unit and that is configured to use the proof and the input information to check whether the good can be returned, to use the display unit (26) to display the information about the good and information concerning the return of the good, to unlock the locker (28) to receive the good and to lock the locker after the good has been received, to use the checking unit to check whether the good is actually in the locker (28) and to enable return if the good can be returned and the good is in the locker (28) and to prevent return if the good cannot be returned or the good is not in the locker (28).

IPC 8 full level

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CPC (source: EP US)

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Citation (search report)

See references of WO 2021023814A1

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Designated extension state (EPC)

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