

Title (en)
METHOD AND APPARATUS FOR PROCESSING INFORMATION

Title (de)
VERFAHREN UND VORRICHTUNG ZUR VERARBEITUNG VON INFORMATIONEN

Title (fr)
PROCÉDÉ ET APPAREIL DE TRAITEMENT D'INFORMATIONS

Publication
EP 4044044 A4 20231004 (EN)

Application
EP 20874910 A 20200430

Priority
• CN 201910963496 A 20191011
• CN 2020088369 W 20200430

Abstract (en)
[origin: EP4044044A1] A method and an apparatus for processing information. The method comprises: in response to reception of dialogue information inputted by a user, determining whether the user corresponds to historical reply information (201); in response to the user corresponding to the historical reply information, on the basis of the received dialogue information and the historical reply information corresponding to user, determining whether a preset dialogue information set includes target dialogue information corresponding to the user (202), the preset dialogue information corresponding to preset reply information and preset historical reply information, the target dialogue information being preset dialogue information which matches the received dialogue information and of which the corresponding preset historical reply information matches the historical reply information corresponding to the user; and in response to the preset dialogue information set including the target dialogue information, sending to the user the preset reply information corresponding to the included target dialogue information (203). The present invention can reply to the user more accurately and effectively, facilitating the improvement of the accuracy and effectiveness of the human-machine dialogue.

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G06F 16/332 (2019.01)

CPC (source: CN EP US)
G06F 16/3329 (2018.12 - CN EP US); **G06F 16/332** (2018.12 - US); **G06F 16/355** (2018.12 - US); **G06F 16/367** (2018.12 - US)

Citation (search report)
• [I] US 2012065963 A1 20120315 - BANGALORE SRINIVAS [US], et al
• See references of WO 2021068493A1

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EP 4044044 A1 20220817; **EP 4044044 A4 20231004**; CN 110727775 A 20200124; CN 110727775 B 20210330; US 2022391425 A1 20221208; WO 2021068493 A1 20210415

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