Title (en)
SYSTEMS AND METHODS FOR GENERATING AND CURATING TASKS

Title (de)
SYSTEME UND VERFAHREN ZUR ERZEUGUNG UND KURARATION VON AUFGABEN

Title (fr)
SYSTÈMES ET PROCÉDÉS DE GÉNÉRATION ET DE GESTION DE TÂCHES

Publication
EP 4381436 A1 20240612 (EN)

Application
EP 22854103 A 20220804

Priority
- US 202163229269 P 20210804
- US 2022074540 W 20220804

Abstract (en)
[origin: WO2023015256A1] Systems and methods for generating and curating projects and tasks based on messages exchanged between members and assigned representatives are provided. A system receives, in real-time, a set of messages between a member and a representative as the set of messages are being exchanged. The system, based on these messages, automatically identifies a task that can be performed for the benefit of the member. The system can further identify additional information required for defining the task based on the member's preferences. The system can dynamically generate prompts for this additional information, which are provided to the member to obtain the additional information. The task is updated based on the additional information and is performed according to the parameters of the task and the additional information.

IPC 8 full level
G06Q 10/00 (2023.01); **H04N 21/00** (2011.01)

CPC (source: EP US)
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