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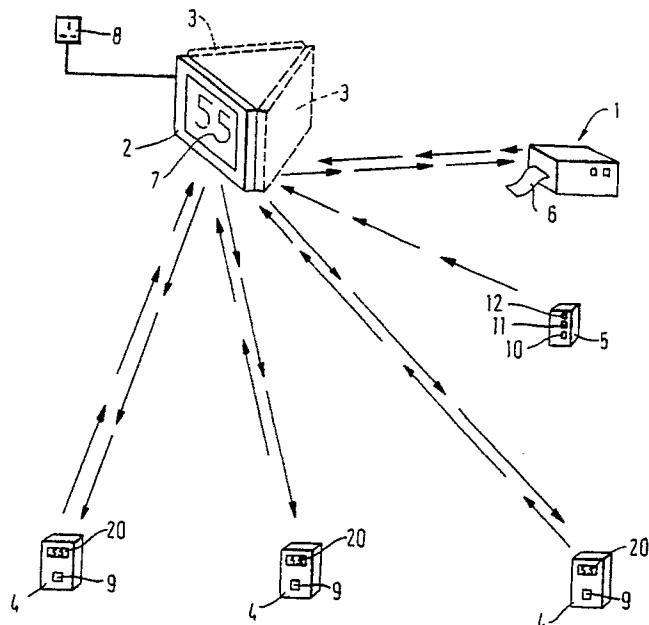
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### (54) Queue management system.

(57) There is provided a queue management system comprising a dispensing means (1) for dispensing to a customer a queue-position indication, a main display means (2) for displaying information in relation to the service position at the head of the queue, "slave" customer display units (3) and individual

remote control units (4) and a master remote control unit (5). The queue-position indication on the display means (2) is remotely controllable. A processing unit may be provided to process data received from the remote control units (4, 5) and dispensing means (2) to enable the system to be monitored.



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EUROPEAN SEARCH  
REPORT

EP 90 31 0385

DOCUMENTS CONSIDERED TO BE RELEVANT

Category	Citation of document with indication, where appropriate, of relevant passages	Relevant to claim	CLASSIFICATION OF THE APPLICATION (Int. Cl.5)
X,Y	PATENT ABSTRACTS OF JAPAN vol. 7, no. 282 (P-243)(1427) December 16, 1983 & JP-A-58 158 760 (AUTO STAMP KENKYUSHO) September 21, 1983 * the whole document - - -	1,3-7,9, 12,11,13	G 07 C 11/00
X,Y	PATENT ABSTRACTS OF JAPAN vol. 7, no. 42 (P-177)(1187) February 19, 1983 & JP-A-57 191 780 (TATEISHI DENKI) November 25, 1982 * the whole document - - -	1,2,9,10, 8,11	
X,A	WO-A-8 300 399 (PETTERSSON) * page 1, line 15 - page 3, column 25 * * page 8, line 6 - page 9, column 37; figures * - - -	1,3,4,7,9, 12,13,2,5, 6,8	
Y	GB-A-2 162 349 (ADAPTACOM) * page 2, line 78 - line 103; claims 1-13; figures * - - -	8,13	
A	US-A-4 575 707 (IMAZEKI) - - -		
A	WO-A-8 202 972 (NCR) - - - - -		TECHNICAL FIELDS SEARCHED (Int. Cl.5)
			G 07 C G 08 B

The present search report has been drawn up for all claims

Place of search	Date of completion of search	Examiner
The Hague	03 October 91	MEYL D.

CATEGORY OF CITED DOCUMENTS

X: particularly relevant if taken alone  
Y: particularly relevant if combined with another document of the same category  
A: technological background  
O: non-written disclosure  
P: intermediate document  
T: theory or principle underlying the invention

E: earlier patent document, but published on, or after the filing date

D: document cited in the application

L: document cited for other reasons

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