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(54) **Hearing system, hearing device and method of operating and method of maintaining a hearing device**

(57) The hearing device (10) is adapted to automatically requesting an establishment of a communication connection (2) to at least one hearing device support provider (3). The hearing device support provider (3) may comprise a person knowledgeable in hearing devices, at the hearing device seller and/or at the hearing device manufacturer, and it may comprise a computer with a suitable software. Said automatically requesting said es-

tablishment of said communication connection (2) will usually happen, when at least one change in internal status of the hearing device (10) occurs, like a failure or a memory overflow or the upcome of a repeatedly occurring event. The hearing device (10) may by itself decide upon the type of change in internal status, which hearing device support provider (3) to connect to. Typically, at least one long-range communication connection (21) is involved.

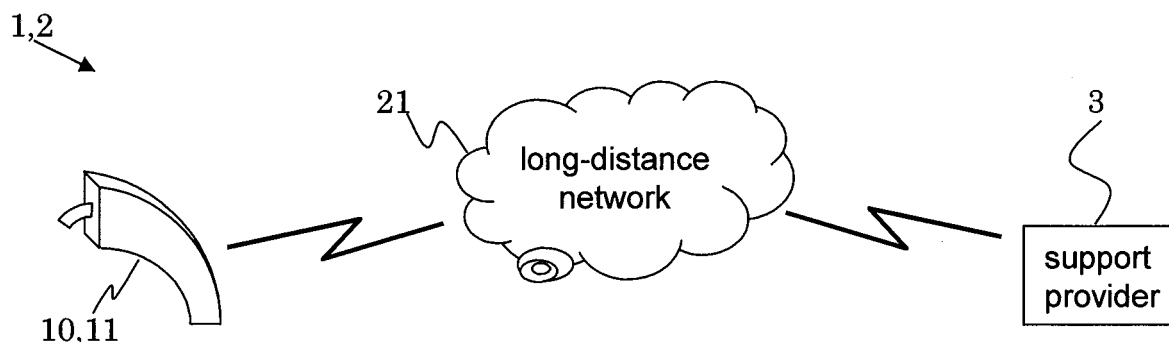


Fig. 1



EUROPEAN SEARCH REPORT

Application Number
EP 10 17 9336

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Category	Citation of document with indication, where appropriate, of relevant passages	Relevant to claim	CLASSIFICATION OF THE APPLICATION (IPC)
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The present search report has been drawn up for all claims			
Place of search Munich		Date of completion of the search 4 January 2011	Examiner Coda, Ruggero
CATEGORY OF CITED DOCUMENTS X : particularly relevant if taken alone Y : particularly relevant if combined with another document of the same category A : technological background O : non-written disclosure P : intermediate document		T : theory or principle underlying the invention E : earlier patent document, but published on, or after the filing date D : document cited in the application L : document cited for other reasons & : member of the same patent family, corresponding document	

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**ANNEX TO THE EUROPEAN SEARCH REPORT
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This annex lists the patent family members relating to the patent documents cited in the above-mentioned European search report.
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